

## LOCATION REQUEST INFORMATION

- Your NAME
- Your Telephone Number
- Your Fax Number
- Company
- Company Address
- Your Email Address
- City or Closest Town
- County
- Street Address
- Nearest Intersecting Street
- Latitude/Longitude  
(If Known)
- Type of Work
- Length of Job
- Blasting  
(YES or NO)
- Driving Directions or Remarks

*The Texas Utilities Code requires that  
Excavators in Texas notify a one call  
notification center 48 hours prior to digging.*

*An easy TOLL FREE call providing the above  
information can prevent costly damages,  
prevent accidents, protect the environment  
and meet the requirements of the Law.*



*Texas Law Requires Excavators to contact a  
notification center at least 48 hours before  
digging.*

***Call Before You Dig!***

***Wait the required time.***

***Respect the marks.***

***Dig with care.***

**The Texas Railroad Commission**

**Approved new regulations**

**Relative to Pipeline Facilities and**

**Damage Prevention**

**Effective 9.1.07**

**[www.rrc.state.tx.us/rules/](http://www.rrc.state.tx.us/rules/)**

**Texas One Call System  
1-800-245-4545**

For information or questions, contact  
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Texas One Call Administrative Office

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[www.TexasOneCall.com](http://www.TexasOneCall.com)

CALL  
**BEFORE**  
YOU DIG

**For FREE Location of  
Underground  
Facilities in Your Area**



**Texas One Call System**

**1-800-245-4545**

**or 811**

**[www.TexasOneCall.com](http://www.TexasOneCall.com)**

**2007**

## WHAT IS Texas One Call?

Texas One Call is a computerized notification center. It establishes a communication link between those who dig underground (*excavators*) and those who operate underground facilities (*operators*).

Texas One Call System is funded by members who are operators engaged in:

1. Communications
2. Gas Distribution
3. Gas Transmission & Gathering
4. Electric Power
5. Products/Pipelines
6. Water & Wastewater\*

*\*Water & Wastewater are "Class B" facilities per the Texas Utilities Code and are NOT required to register with a one call notification center*

Texas One Call will determine the location of the work from the excavator.

Texas One Call will notify all members with underground facilities in the area where the excavation will take place. Notification will also be sent to all registered notification centers in Texas.

All operator members of Texas registered notification centers will mark their facilities in the area of the excavation.

## ONLY ONE CALL IS NECESSARY.

*The law effective 11/1/2001 requires the contacted operator of an underground facility to notify the excavator of intent not to mark. Additional RRC rules are effective 9/1/2007*

[www.rrc.state.tx.us/rules/](http://www.rrc.state.tx.us/rules/)

All messages to and from Texas One Call are recorded for the protection of both the excavator and the operators.

The Texas One Call TOLL FREE phone number provides the means to contact ALL registered underground facility owners for the ENTIRE state of Texas!

## WHO BENEFITS?

Everyone! Operators, excavators and the general public benefit from the elimination of dig-ins, damages and the outages. It reduces chance of injury. It also prevents damage to public and private property and the loss or interruption of services vital to public safety.

## HOW MUCH DOES IT COST?

Texas One Call Service is FREE to excavators. The notification center is funded by members of Texas One Call. Cost of membership is offset by the reduction in cost of repairs due to dig-ins.

## HOW TO USE Texas One Call System

1. Excavator dials Texas One Call **1-800-245-4545 or 811**
2. An operator at the center records the required information listed on the back of this brochure, tells the caller names of companies and notification centers that will be notified, and gives the caller a location request number.
3. The location request message is transmitted by computer link to the owners of the underground facilities and to all other registered notification centers in Texas.
4. The underground facility owner or operator marks the location of facilities at the excavation site.

**APWA STANDARD** *Color code for temporary marking of underground facilities*

<b>RED</b>	<i>Electric power lines, cables, conduit and lighting cables</i>
<b>YELLOW</b>	<i>Gas, oil, steam, petroleum, or gaseous material</i>
<b>ORANGE</b>	<i>Communication, alarm or signal lines, cables or conduit</i>
<b>BLUE</b>	<i>Potable Water</i>
<b>GREEN</b>	<i>Sewers and drain lines</i>
<b>PURPLE</b>	<i>Reclaimed water, irrigation &amp; Slurry</i>
<b>PINK</b>	<i>Temporary survey markings</i>
<b>WHITE</b>	<i>Proposed excavation</i>